VayoPro Service Manager
Installation Guide

Menu

1. Preface

VayoPro Service Manager is an important tool to manage Vayo license, you need to install Service Manager to load network-license file first, and start the service named VayoPro_NetService, then install other Vayo software to connect to this service.

2. Installation

     Note: PLEASE BE SURE THE LOCAL HOST DATE IS CORRECT, AND DO NOT CHANGE IT ANYTIME, PLEASE BE SURE THAT ALL OTHER APPLICATIONS ARE CLOSED BEFORE BEGINNING THE INSTALLATION PROCESS
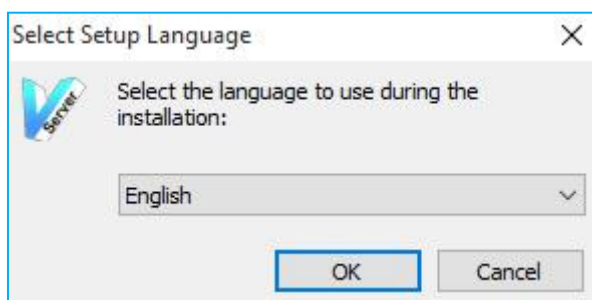
2.1 Installation of the dongle key.

Please confirm the licence you will install is dongle license or no-dongle license, skip this step if you are using a no-dongle license.
The dongle key is a small USB device that connects to one of your computer's USB ports, it is designed to prevent unauthorized use of VayoPro software without placing any restriction on the number of backup copies you can make.
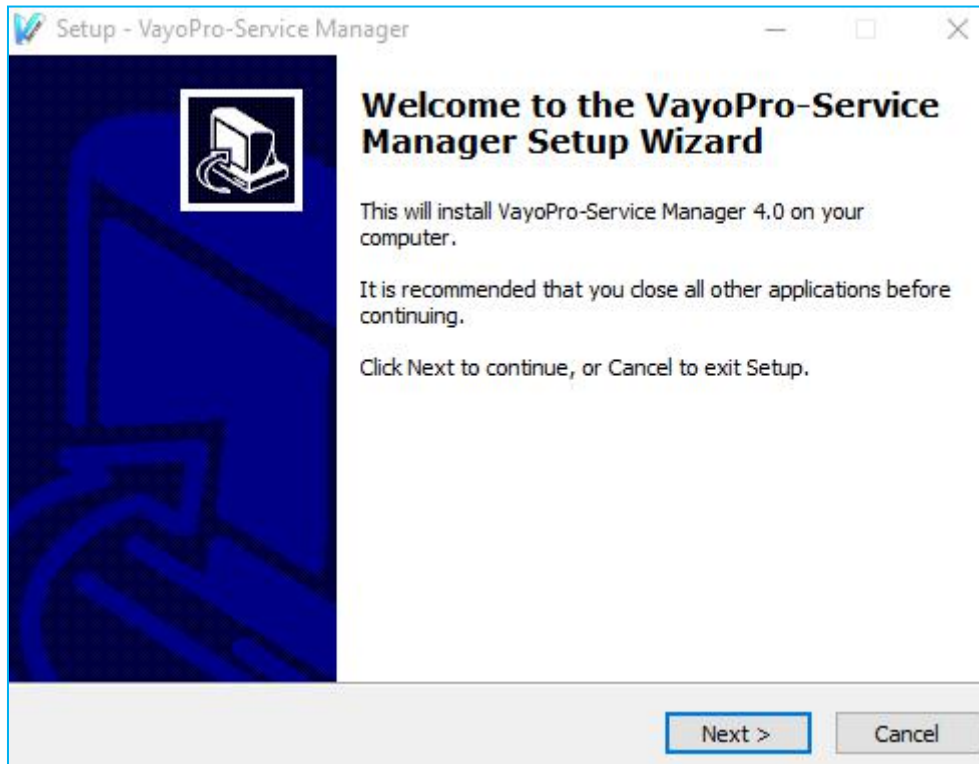Plug VayoPro USB dongle key into the USB port., ensure the dongle key is securely in place.
Insert the VayoPro software installation CD into the CD drive, Browse the CD and double click on
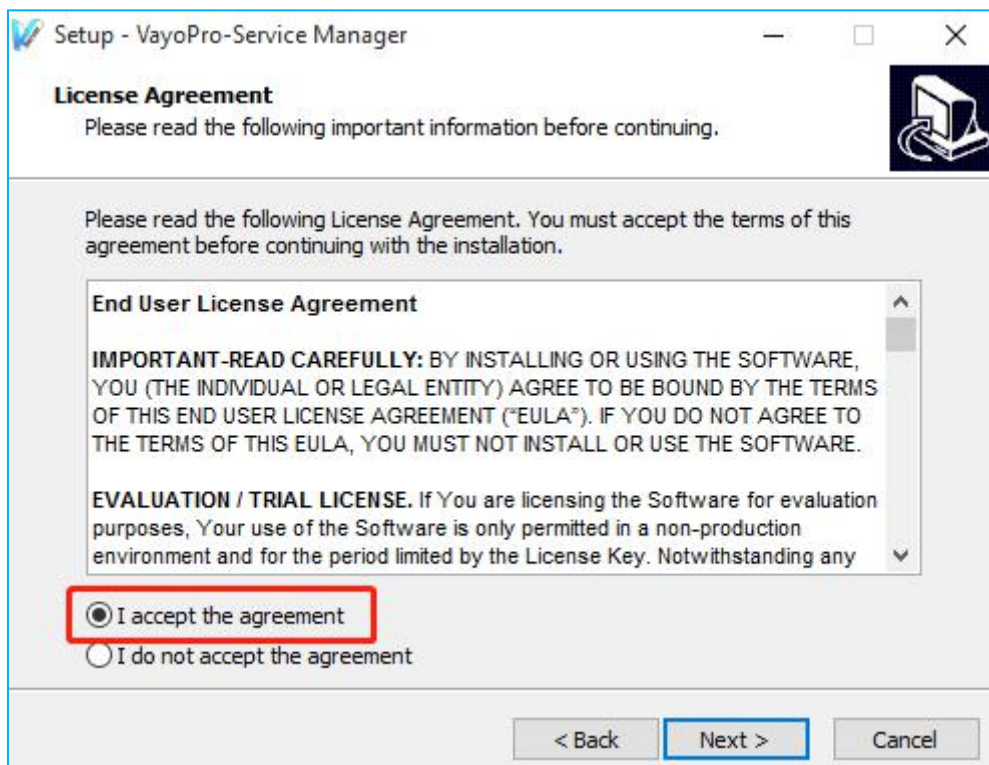**VayoPro Service Manager V*(build ****).exe**

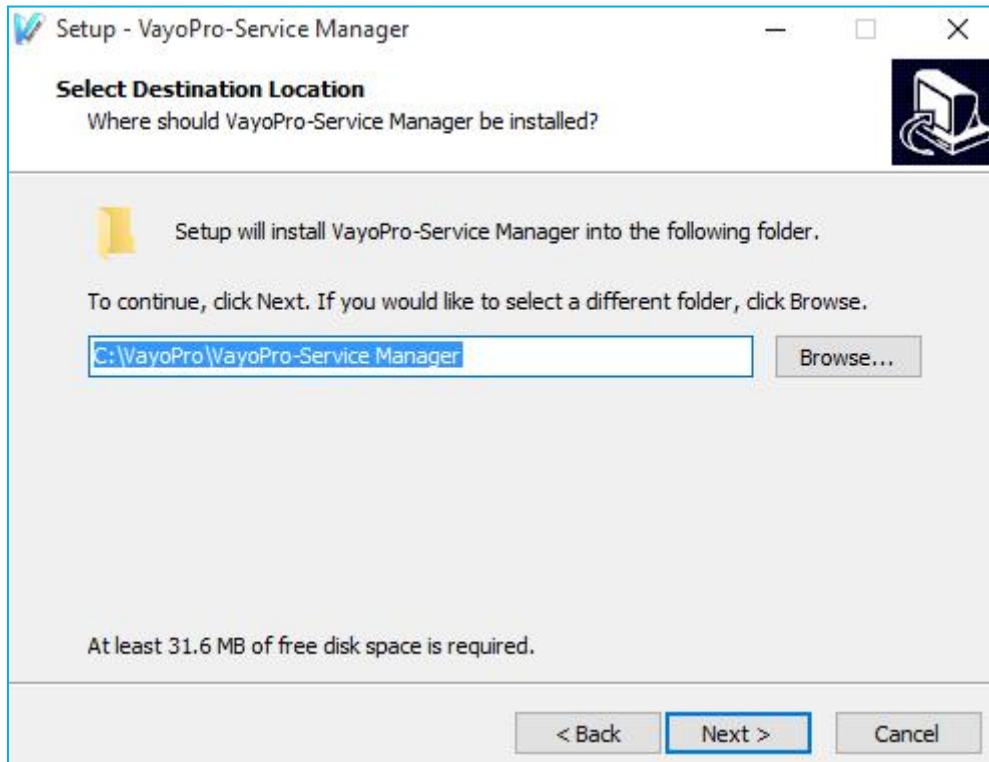

2.2 Select setup language and click "OK"

2.3 The Setup Wizard should guide the installation. Click "Next" to continue.

2.4 Read the License Agreement, and select "I accept the agreement", click "Next" to continue.
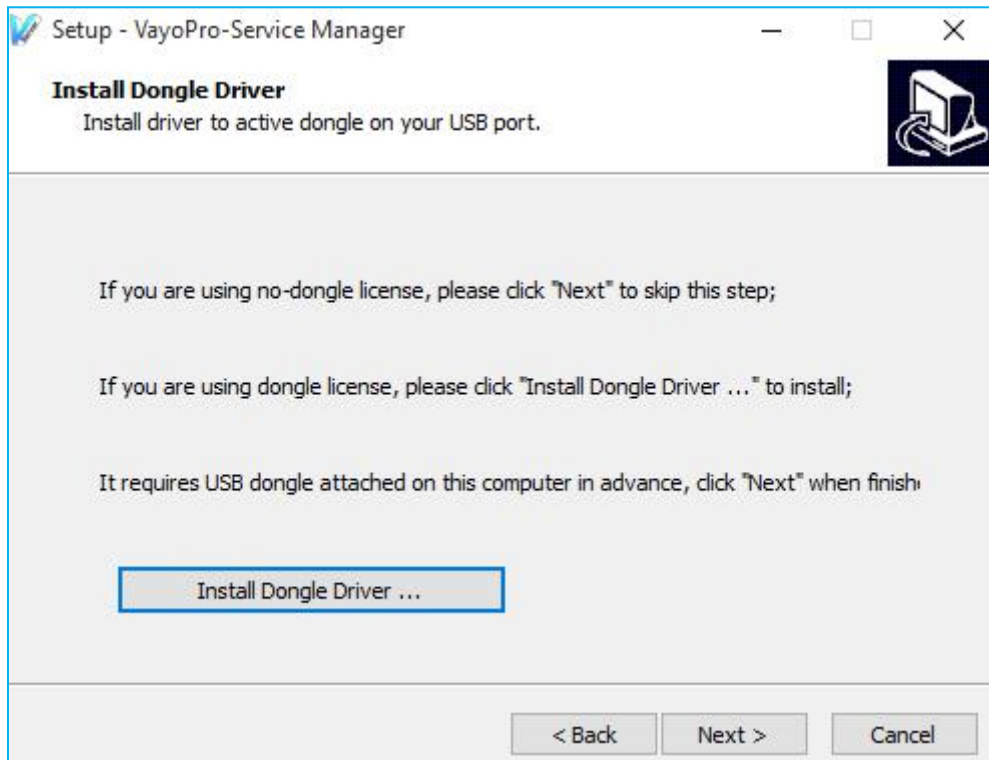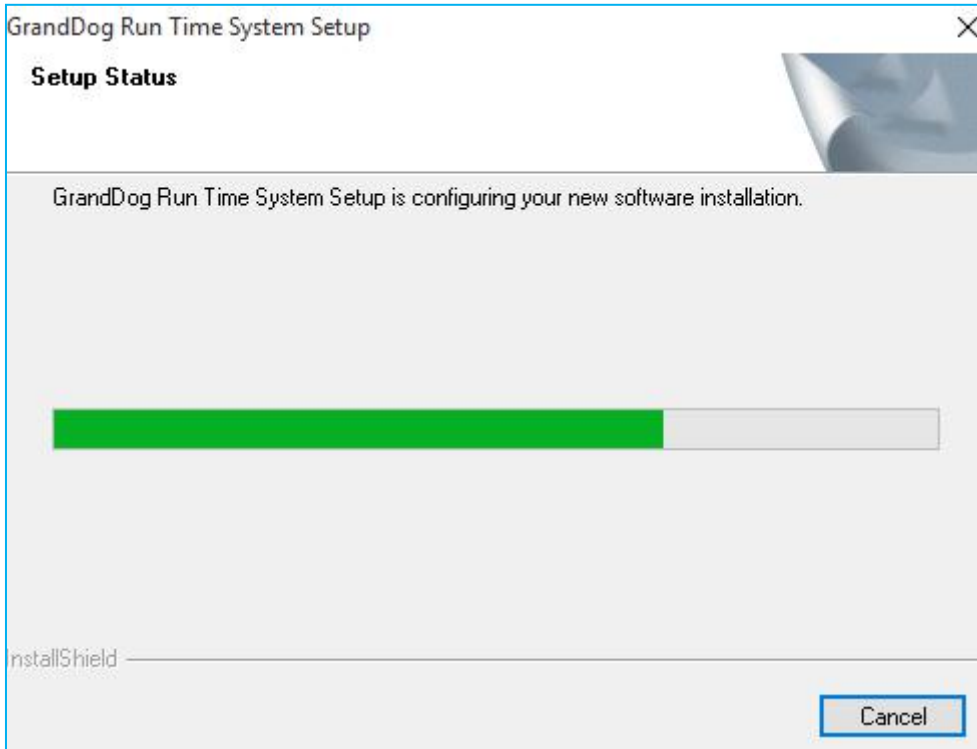
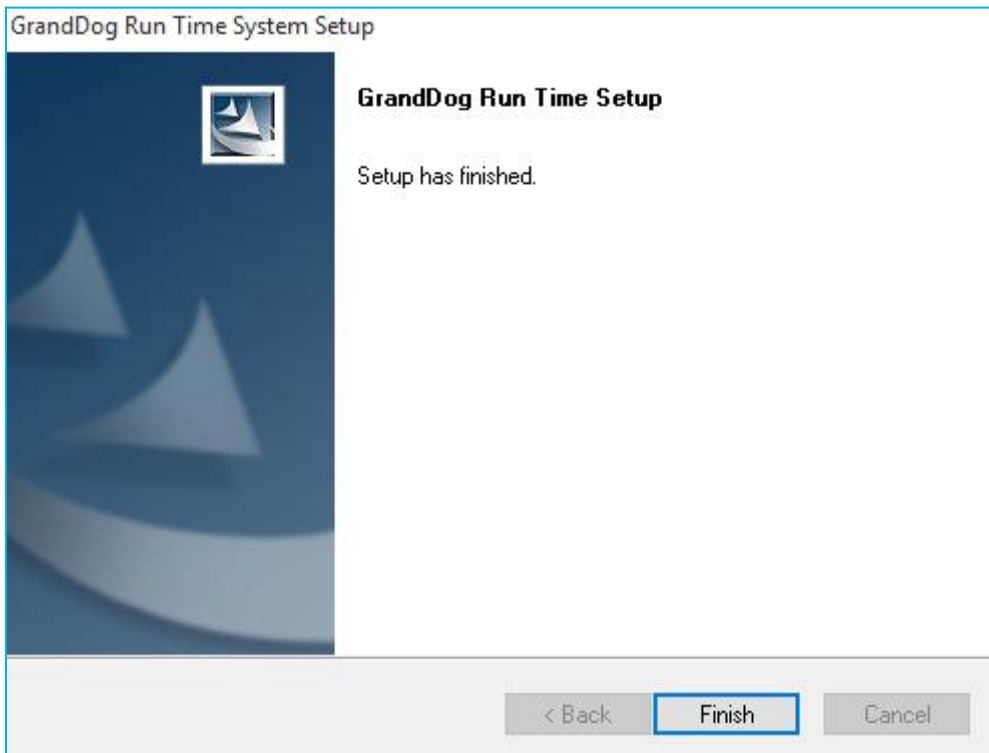2.5 Confirm the installation path, and then click "Next".

2.6 If you are using no-dongle license, please click "Next" to skip this step; If you are using dongle license, click "Install Dongle Driver…", it will take time to install the USB Dongle driver, please wait a moment.

Note: It requires USB dongle attached on this computer in advance.
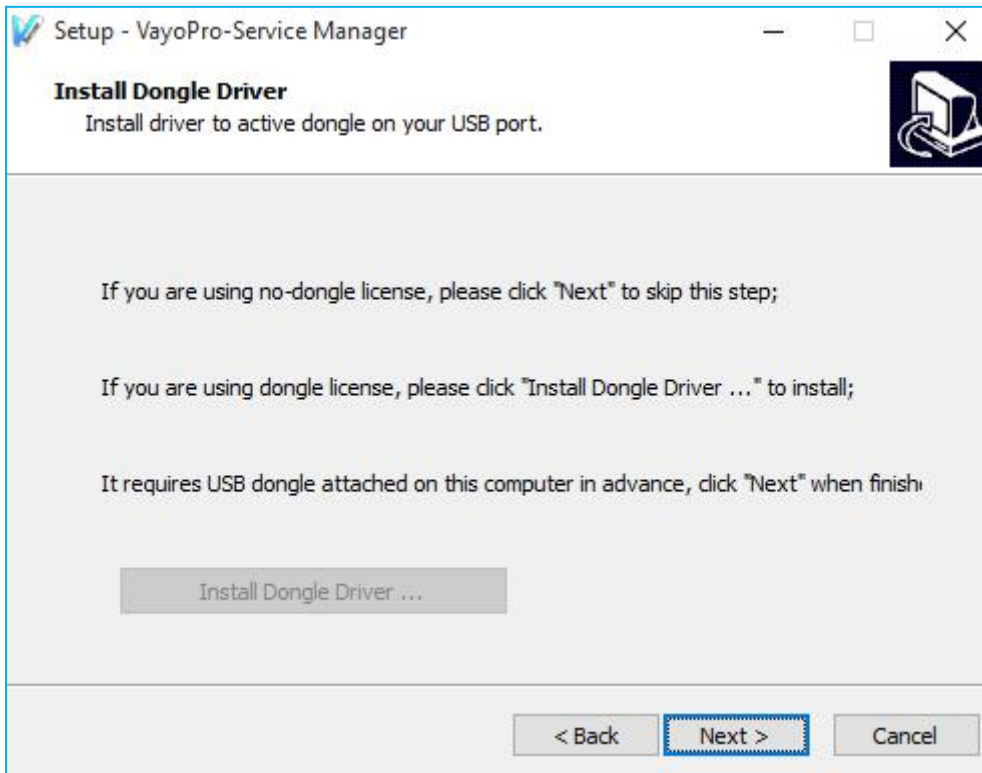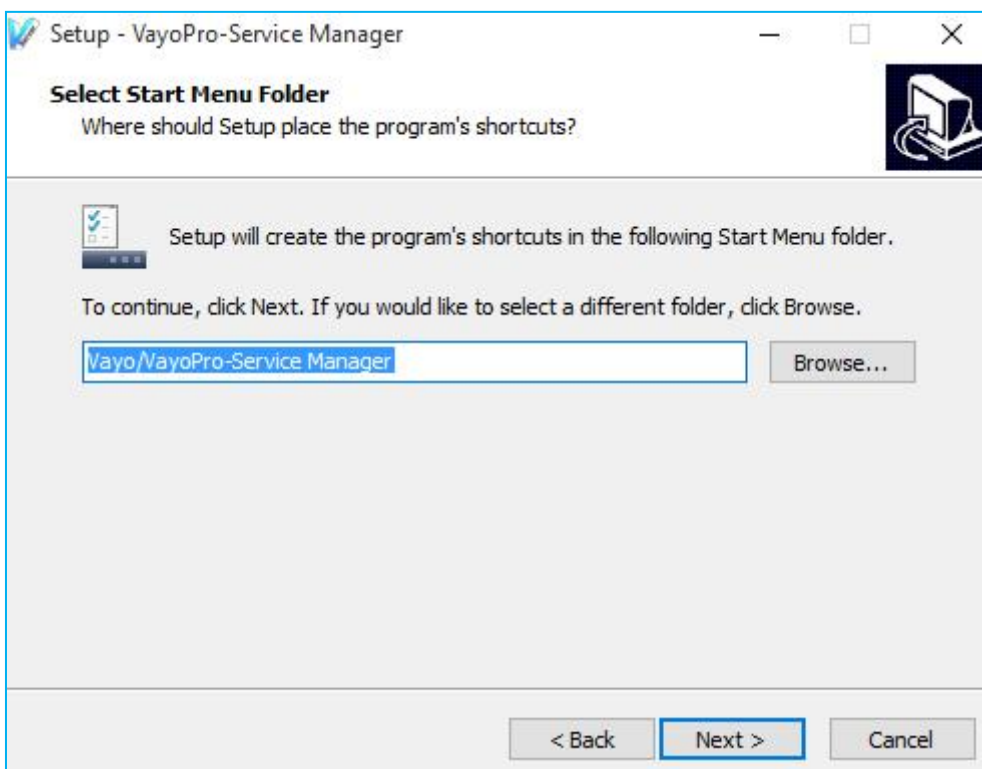
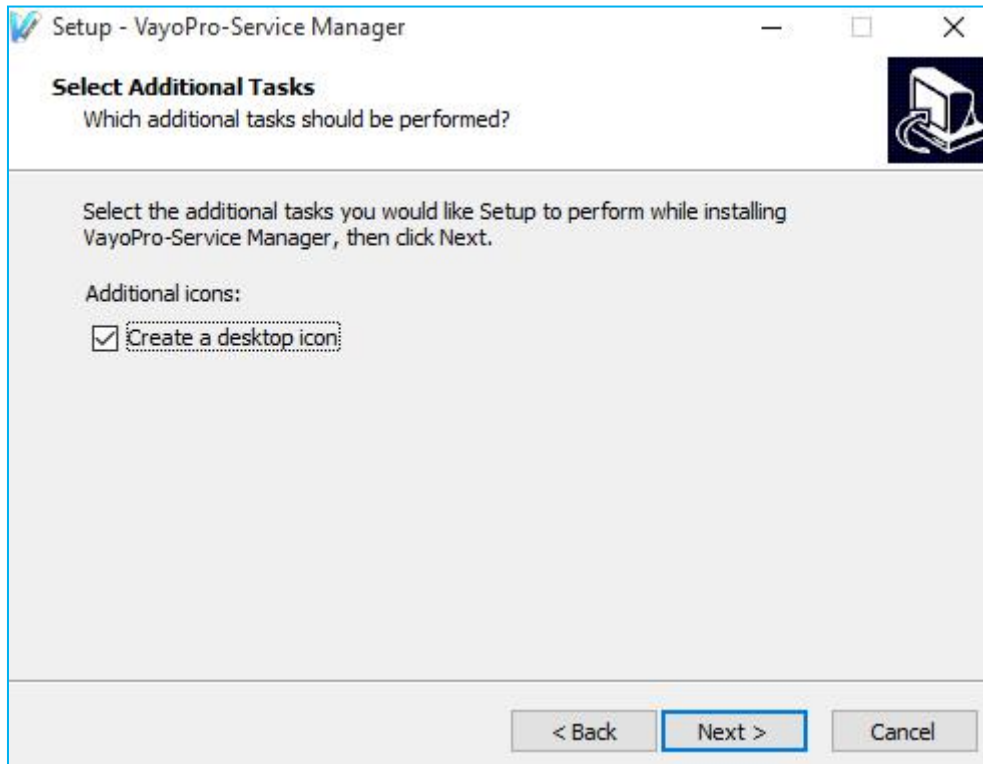2.7 Once the dongle driver installation progress is completed, click "Finish"

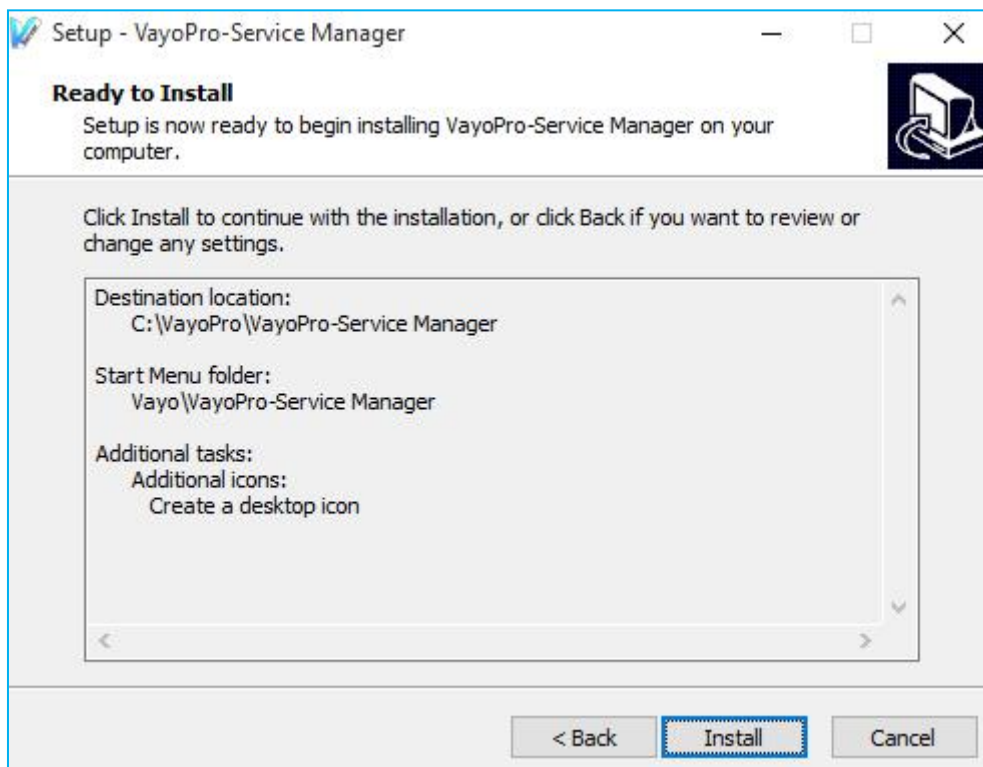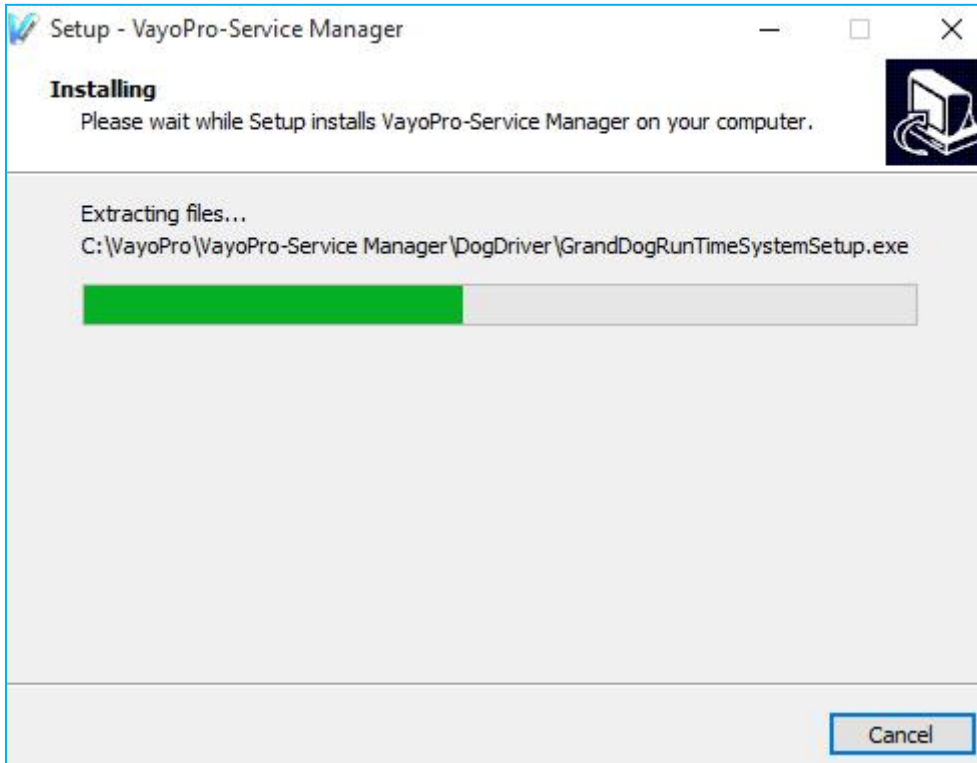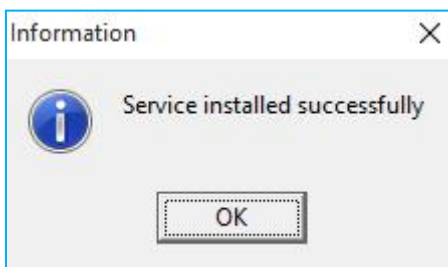Then click "Next" to go on

2.8 Click "Next"

2.9 Click "Next"

2.10 Click "Install", the setup will take time to extract files.
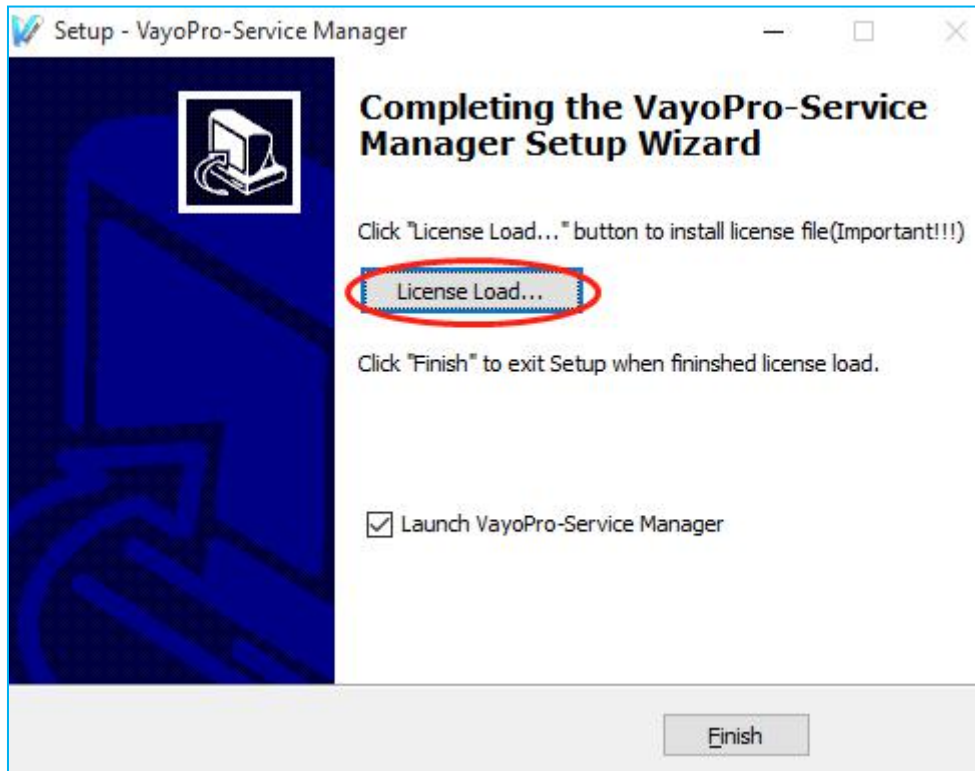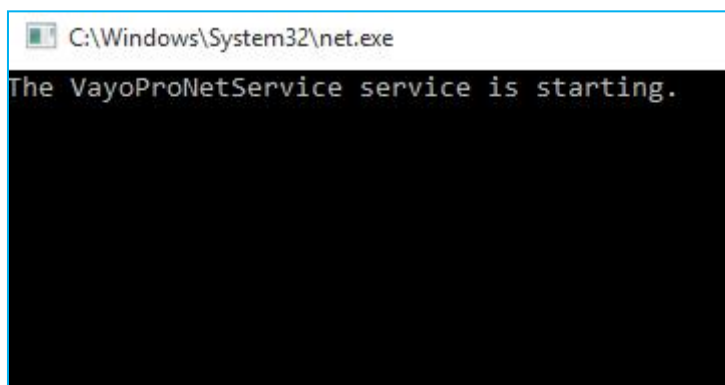

Please wait a moment…

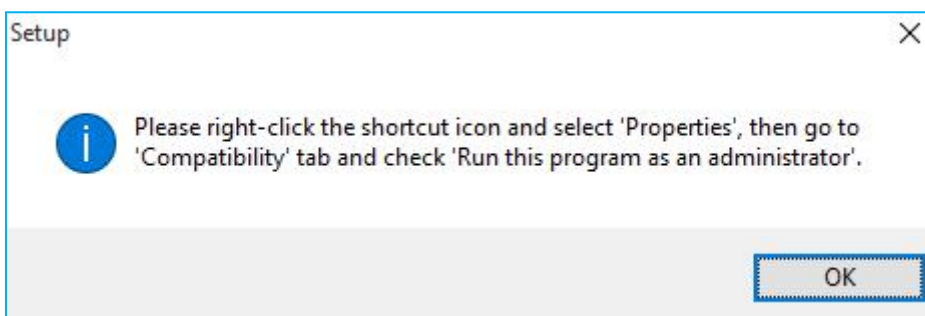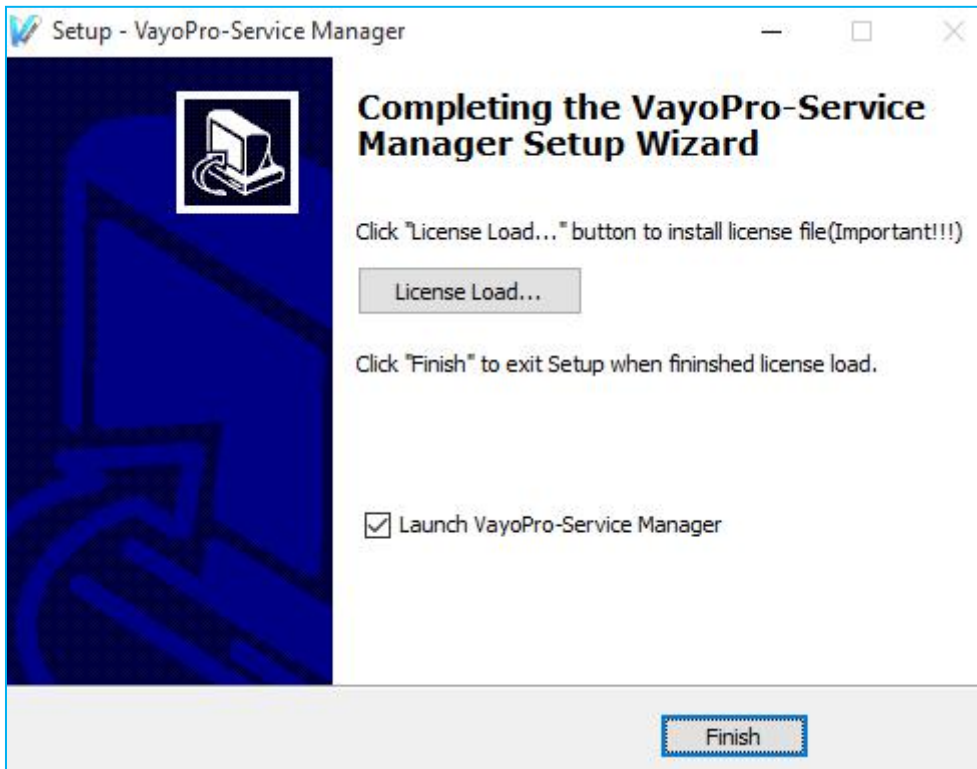Click 'OK' when Service installed successfully.

2.11 Click "License Load…" button to install license.

When installed complete, the service named "VayoProNetService" will be started;
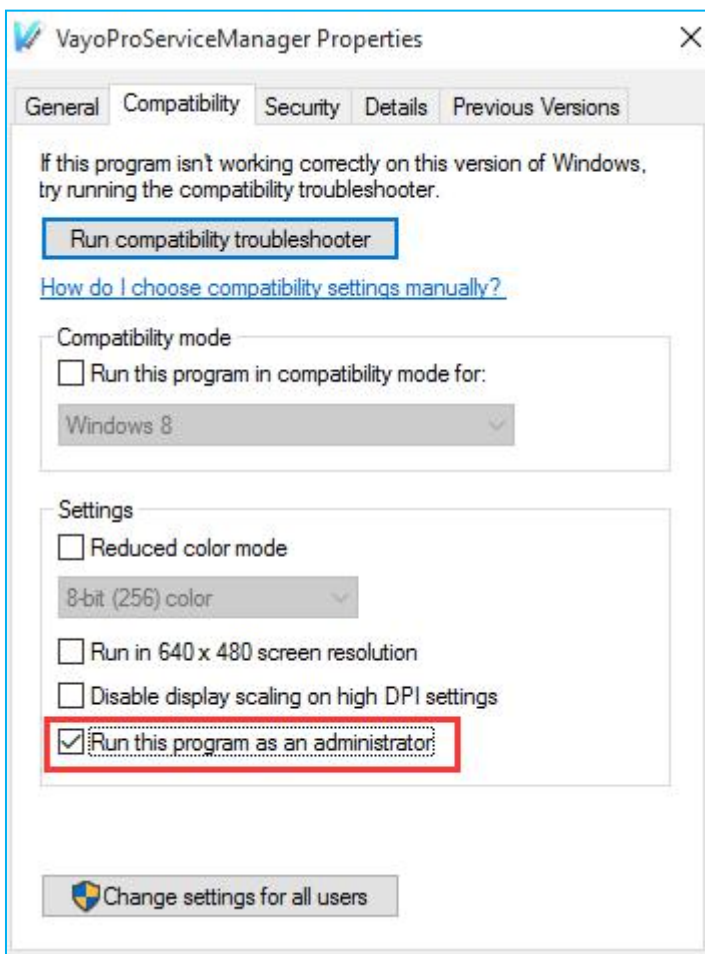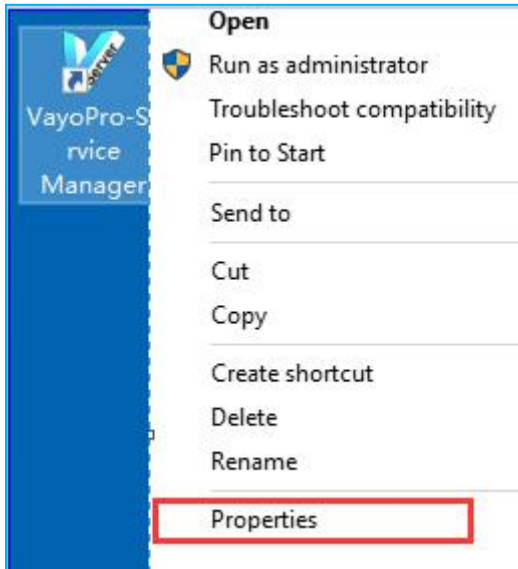

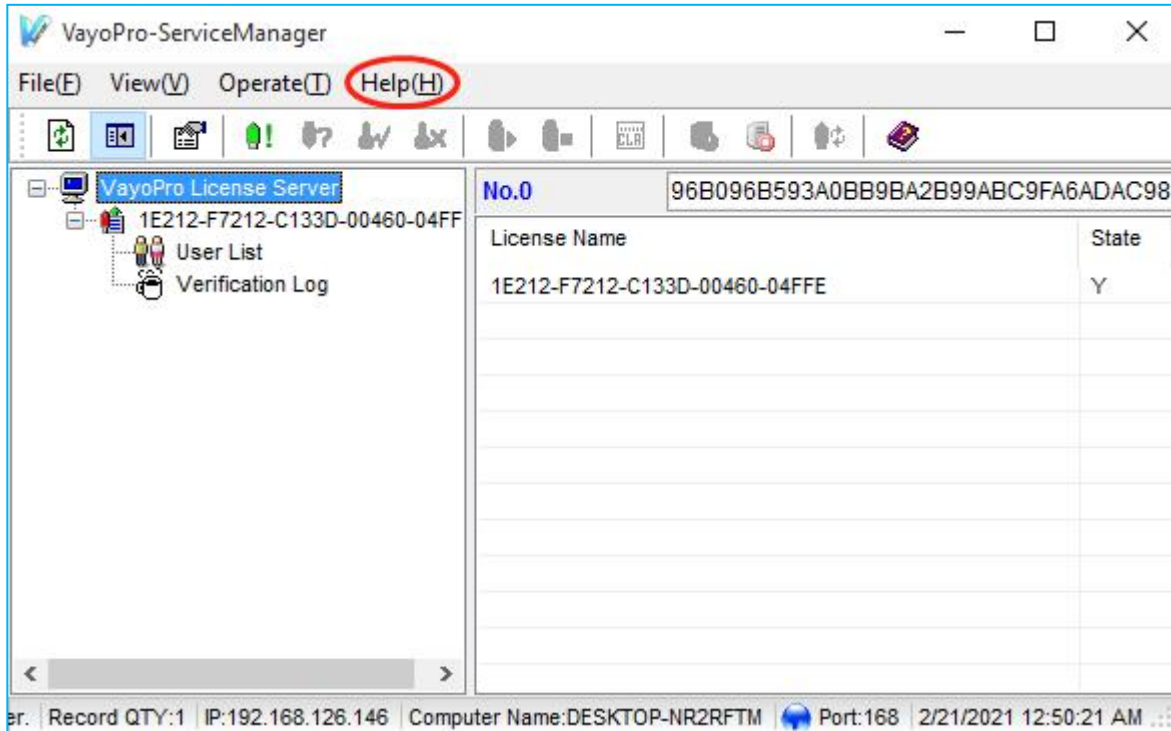2.12 Once the Setup has finished installing, click "Finish".

Note:

1. **If your windows vision if higher than Windows7, please right-click the shortcut icon and select "Properties", then go to 'Compatibility' tab and check "Run this program as an administrator"..**

2. If you have not click the button to load lic file, please refer to the help file to install it: VayoPro Service Manager Operation Manual.pdf, 1.Install License.
3. The Service Manager will be open if you tick "Launch VayoPro-Service Manager", like below.
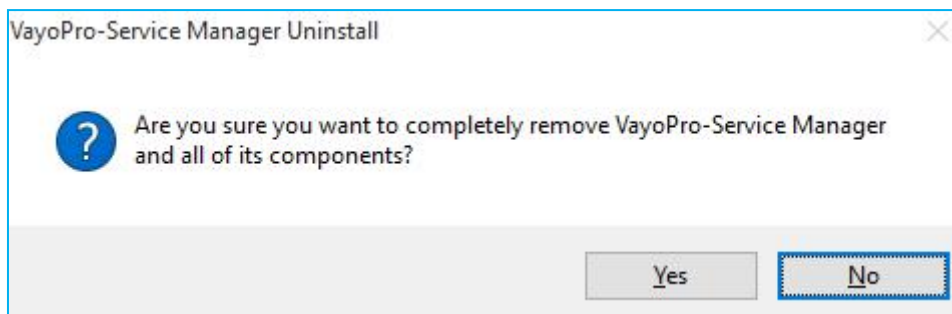
3. Uninstall

Note: PLEASE BE SURE THAT ALL OTHER APPLICATIONS ARE CLOSED BEFORE BEGINNING THE UNINSTALL PROCESS

3.1 Go to Windows Start\All Programs\Vayo\ VayoPro Service Manager Uninstall VayoPro Service Manager.
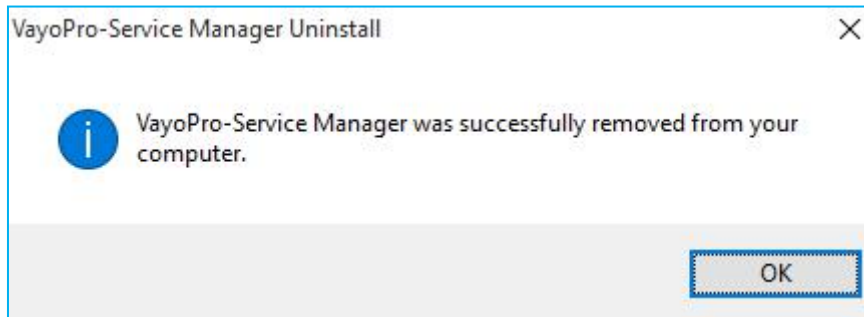
Or go to the installation folder (default path is C:\VayoPro\ VayoPro Service Manager), double click on **Uninstall.exe**

Below is a message box, click "Yes" to continue uninstalling the application.

Click "OK".

3.2 Uninstall finished, Click "OK"

3.3 Go to the installation folder (default path is XX:\VayoPro\ VayoPro Service Manager) to manually delete the application folder.

4. How to get support

You can contact your local vendor to get support, or send email to supports@vayoinfo.com
Contact Information:
Vayo (Shanghai) Technology Co., Ltd.
Phone: +86-21-61182128
Email: Supports@vayoinfo.com
Visit us at www.vayoinfo.com